



LIVE BROADCAST

July 15, 2004

10:30 AM – 11:30 AM ET / 9:30 – 10:30 AM CT

**“10 and ½ Mistakes Managers Make...
and How to Avoid Them”**

Featuring **Vickie Henry**, CEO Feedback Plus, Inc.



Target Audience: All levels within the organization

Objective:

The program will consist of 10 and 1/2 mistakes managers make in their business. These mistakes are common in the business world. By understanding these mistakes and how to avoid them, you can make yourself a better leader. This lesson allows your office to run smoother and more efficient than before, based on the knowledge, you know what to avoid.

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| 1. Hiring "like" people | 7. Non-consistent assessments |
| 2. Condoning incompetence | 8. Closed-book management |
| 3. Being a buddy and not a boss | 9. Being slow to praise |
| 4. Lack of "Climate Control" | 10. Being too serious |
| 5. Assuming... | 10 ½. Taking your self too seriously |
| 6. Preaching what you don't practice | |

**To register for this live broadcast, contact:
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